

# Travail de diplôme 2004

Département Comem+

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## Creation of a tool to train the medical delegates

#### E-training

Many enterprises try to improve their internal training to be more competitive in the business. Nestlé decided to modify its way to train their medical delegates, using the new technology to improve their knowledge. Nestlé does not want to change the way of training their medical delegates but suggest a second training solution.

Nestlé has developed a training system for all of their employees. Following the existing training solution, the objective of this project is to select the best solution of e-training which is providing by different companies specialised in an e-solution and to integrate the solution to be used.



#### **Project step-by-step**

The project is developed in six steps:

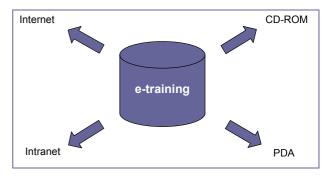
- The first: analyse of needs
- The second: selection of two existing solutions
- The third: evaluation of two existing solution
- The fourth: integration of the best solution
- The fifth: user's test
- The sixth: the final analyse

### PDA

Moreover, Nestlé has decided to provide a PDA to their medical delegates to manage their time and to improve their knowledge of the products.

#### The final results

At the end of this project, the medical delegates will be able to have their training using Internet, Intranet, CD-ROM and PDA.



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